



City of Cincinnati

Date: February 20, 2007

FOR IMMEDIATE RELEASE

Department of Public Services

Phone: 513-591-6000

Email: pothole@cincinnati-oh.gov

BE A POTHOLE SPOTTER!

In an effort to make Cincinnati roads safe for travelers, the City of Cincinnati once again needs citizens' help in identifying potholes as this will ensure faster service requests and repairs.

There are three ways to report potholes and by doing so citizens can become a Pothole Spotter:

1. Send an e-mail to pothole@cincinnati-oh.gov
2. Report potholes on line in the "Request a Service" page at the City website at www.cincinnati-oh.gov
3. Lastly, potholes can be reported to the Customer Service Call Center at 513 591-6000.

Here is the information the City needs when citizens submit a pothole request:

1. Exact location, address (i.e., street name, address number, corner of intersection etc.) Precise locations help our crews find the potholes.
2. Approximate size of the pothole; (i.e., 2 feet in diameter by 3 inches deep and whether the pothole is hazardous requiring immediate repair)
3. Number of potholes. If there are several just indicate the address range where "patrolling" is needed. (i.e., 1500 through 1600 Main Street)
4. Placement of pothole on the street. (i.e., inbound center lane etc.)

City crews are already patrolling streets and filling potholes in need of repair as a part of our effort to be proactive in enhancing our neighborhoods. There are crews throughout the city responding to potholes from a prioritized list based on such things as size, location, amount of traffic on the street, and whether to fill with permanent or temporary fill. While temperature may help with the filling of potholes, rain may delay operations. If there is precipitation, the City may use temporary fill (which can come loose), until conditions are right for permanent fill to bond with the pavement. The Ohio Department of Transportation (ODOT) is responsible for road maintenance on highways and ramps on and off the highways, including repairing potholes. To report a pothole to ODOT, call 933-6784.

In 2006, the City received over 2,160 requests from citizens for pothole repair. The City has received about 320 service requests so far this year. The Department of Public Services strives to make the streets of Cincinnati safe for travel. With the continued assistance of citizens as pothole spotters, the City of Cincinnati can identify and repair potholes in a timely manner. The City repaired over 100,000 potholes in 2006.